

Internal Control and Fraud / Embezzlement Risk Reduction

- Internal Control and Fraud / Embezzlement Vulnerability Studies (see back)
- Monthly Analysis and Assessment of Employee Purchases Using Advanced Data Analytics to Reduce Fraud / Theft Risks
- On-Site Verifications of Purchases, Inventory, Fuel Use, and More
- Cybersecurity Assessments and Incident Response Planning
- Fraud Response / Management Plans
- Fraud / Conflicts of Interest Investigations

Business Process Improvement

- Operational Efficiency Assessments
- Staffing Studies
- Workplace Environment Studies
- Capital Improvement Plans
- Annual and Long-Term Budget Preparation
- Water System Risk and Resiliency Assessments
- Performance Audits



Internal Control and Fraud / Theft Vulnerability Risk Reduction

- 1. A fraud risk assessment is not what you receive from a typical internal or extenal audit. They are much more comprehensive and you will identify vulnerabilities to fraud, theft, and embezzlement not previously known.
- 2. Fraud risk assessments are a best practice in government operations.
- 3. Create accountability in operations.
- 4. Improve citizen trust in employees and operational performance.
- 5. Significantly reduce risk of a multitude of issues <u>KNOWN TO OCCUR</u> in local government each year:
 - Vendor maintenance fraud / ACH vendor payment fraud
 - Information systems and cybercrime / cybersecurity risks
 - · Cash and check handling theft
 - Fuel use theft
 - Utility billing fraud
 - HR operations / entity level controls to reduce risk
 - · Inventory theft / fraud
 - Payroll fraud
 - · Permitting operations fraud
 - Subrogation fraud
 - · Claims management fraud
 - Accounts payable / accounts receivable fraud
 - · Refunds, voids, and credit card charge-back fraud
 - Fictitious vendors, false invoices, and fraudulent returns
 - Travel advances / expense reimbursement fraud
 - · Worker's compensation fraud
 - Scheduled drug management (EMS operations)
 - Evidence handling (law enforcement operations)
 - · Conflicts of interest, bid rigging, or kickbacks
 - Much more